#### What is Early Help?

At Beccles Primary Academy we understand that from time to time family life can have its complications. These may be the times when you need some extra help and support. To support and advise you at such times we have an **Early Help Offer.** 

### What support do we offer?

We can offer advice on a range of concerns and/or can signpost parents to other sources of information, help and support.

We also offer our very own 'Shop' which contains donations from the Waveney Food Bank, Morrisons, Hygiene Bank & Cats Protection (and more) which are **FREE** for our school families.

Please join us in The Shop for a cup of tea and chat!

#### What happens after you raise a concern?

Your concern will be discussed between the Inclusion Team who may then offer your child individual support.

We may offer your child access to a specific member of staff who offers specialised support; Mrs Manders and Mr G are trained in supporting children who have experiences a bereavement and loss.

Our staff have also attended mental health training courses and will supportive in recognising that mental health concerns may underpin social, emotional and behaviour issues.

For concerns regarding attendance, Mrs Boakes, our Attendance Lead, will be able to offer support to families and may refer to outside agencies for further support.

### Who might the school refer to?

There are a number of different places we can refer to including: (Parental permission will be requested where necessary)

The Early Help Team SENDCo Solution Circle

Counselling School Nurse
Educational Psychologist Young Carers
DIAL Shine

Local Offer Broker CAMHS
Educational Welfare Officer Point 1

The In Year Fair Access Panel Speech and Language

Special Education Services Therapist

**Parent Learning Courses** 

Children and Young People's Services

## What sort of concerns might parents share with our team?

A wide range of issues such as academic concerns, behaviour management, mental health, financial worries, housing concerns, mobility difficulties, bereavement and loss, and cyber-bullying.

Any concerns that you are worried about might be having a negative impact on your child/ren.



## **Early Help**

#### How might the support be managed?

There are a range of ways of delivering support. Informal pastoral support meetings with a record of conversation might be all that is required. Behaviour Support Plans and Risk Assessments can be used to support individual pupils. For pupils at risk of exclusion, Suffolk Pupils Support Frameworks could be initiated which involve frequent meetings between school, home and pupils to work together on agreed targets. Class and individual Thrive assessments will generate action plans for Thrive interventions and home plans can be drawn up for parents to use if requested.

#### How will safeguarding procedures be effective in supporting families?

Beccles Primary Academy have four trained Designated Safeguarding Leads. All staff are trained to identify and report safeguarding concerns. Where there are concerns raised, the school will follow the reporting procedures (MASH / Social Services). The team will work with families and all relevant agencies through a variety of processes, including Child in Need or Child Protection teams to reduce and remove identified risks to children. Support will be given to families by social workers and other relevant agencies including the school.

#### How will our pupils learn to keep themselves safe?

Curriculum provision and additional work from outside agencies including NSPCC and the police, support our children in learning how to keep themselves safe. Children are also made aware of the role of the Inclusion Team in supporting them and many access the team independently.

Children are also taught about Online-Safety through our IT curriculum and theme days. Posters about social media and games are posted regularly on our schools social media accounts.

#### Who is the Inclusion Team and when should I contact them?

Mr Garrood (Mr G) - Pastoral, Welfare & Behaviour Lead (DSL) Mrs Manders - Family Wellbeing & Mental Health Lead (Thrive Lead) Ms Clay - SENDCo

Contact one of the above staff members if you have a concern that is affecting your child/ren. We are always on the gate or playground in the mornings to talk to, or you can contact us via phone call.

# <u>Signposting: agencies the school might suggest as sources of further support</u>

Citizens Advice Bureau GPs

Occupational Therapists Pediatricians

Children and Young People's Services The Early Help Team

Speech and Language Therapist School Nurse
Young Carers One Life
Freedom Project DIAL

Housing Associations Children's Centre

SENDIASS

Children and Adolescent Mental Health Services